

Ubiquiti

Cloud Key (Gen1) Recovery Mode

- Download the most recent firmware for your device, found [here](#).
- Power off the system.
- Press and hold the Reset button and then connect it to the power source.
- Continue holding the Reset button for 10 seconds, until the LED flashes blue and white.
- Open your browser and type the IP address for the Cloud Key.
 - Note: The IP address comes from your DHCP server. If it has not been assigned an IP address, you can try the fallback: 192.168.1.30.
 - If your Cloud Key does have an IP address assigned by the DHCP server, the fallback IP will not work.
 - User Tip: If you don't know your Cloud Key's IP address, you can use thearp -a SSH command, or software such as nmap to find the IP address.
- You will be taken to the Recovery Mode screen. From here you can reset, reboot, power off and most importantly upload an updated firmware bin file.
- Upload the firmware you downloaded in step (1).
- Once it is uploaded, reboot the Cloud Key to complete the firmware upgrade.
- The LED will flash white while upgrading and turn into a steady white when it is complete.

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