

# Ubiquiti

- <https://community.ui.com/questions/UAP-Pro-flashing-white-blue-will-not-stop-cannot-be-located-is-it-dead/835215c4-e033-4c6e-82f6-8b6c4c88bb7a>
  - kurzanleitung-uc-ck.pdf
  - unifi\_ap\_ap-lr\_user\_guide.pdf
    - unifi\_ap-pro\_ug.pdf
  - unifi\_ap-ac-pro\_qsg.pdf
- <https://ui.com/download/releases/firmware>
- <https://help.ui.com/hc/en-us/articles/360043360253-UniFi-Recovery-Mode>
- <https://www.davidmello.com/unifi-cloud-key-fix/>
- <https://unifi.ui.com/network-servers>

## Cloud Key (Gen1) Recovery Mode

- Download the most recent firmware for your device, found [here](#).
- Power off the system.
- Press and hold the Reset button and then connect it to the power source.
- Continue holding the Reset button for 10 seconds, until the LED flashes blue and white.
- Open your browser and type the IP address for the Cloud Key.
  - Note: The IP address comes from your DHCP server. If it has not been assigned an IP address, you can try the fallback: 192.168.1.30.
  - If your Cloud Key does have an IP address assigned by the DHCP server, the fallback IP will not work.
  - User Tip: If you don't know your Cloud Key's IP address, you can use thearp -a SSH command, or software such as nmap to find the IP address.
- You will be taken to the Recovery Mode screen. From here you can reset, reboot, power off and most importantly upload an updated firmware bin file.
- Upload the firmware you downloaded in step (1).
- Once it is uploaded, reboot the Cloud Key to complete the firmware upgrade.
- The LED will flash white while upgrading and turn into a steady white when it is complete.

## AP Reset

The reset button serves two functions:

- Restart It will restart the device when you press and release it quickly.
- Restore Factory Defaults When you press and hold it for more then five seconds, it will restore the device to the factory default settings.

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